# Arzoo Bhatia

Address: C1/2 Sector 31, Noida, UP

# Email- arzoo\_bhatia@hotmail.com **Registered Psychotherapist (CRPO) Licensed Meditation Coach**

**Inclusivity & Compassion** 



2020

Summer 2016

| EDUCATION | Masters of Arts – Spiritual Care and Psychotherapy<br>Martin Luther University College, Wilfrid Laurier University, Toronto                         | 2020      |
|-----------|---|-----------|
|           | Bachelor of Arts (honours) – Major in Philosophy, Minor in Psychology<br>York University – School of Liberal Arts and Professional Studies, Toronto | 2016      |
|           | Licensed Meditation Coach – Yoga Alliance USA   | 2022      |
|           | Trained Past Life Regression Therapist – The Weiss Institute/Omega Institute, NY  | July 2018 |
|           |   |           |

# PROFESSIONAL Registered Psychotherapist (1000 hrs) **EXPERIENCE**

360 HELP, (Private Practice), Delhi

Jan 2021 -currently

• Provide comprehensive assessment and therapy to clients from all backgrounds – 18+ preferred

**NeuroLinguistic Programming Trainer (NLP)**— Level 1 — NLP Canada Inc.

- Specialization- Trauma and attachment, OCD, Adult ADHD, addictions, anxiety/depression, existential issues, interpersonal relationships, psychosomatic pain, chronic pain.
- Therapeutic Modalities- CBT/DBT, EFT, psychosomatic approaches Narrative therapy, spiritual based practices, Mindfulness, Trauma informed, Attachment Theory.
- Motivational Interviewing, Stages of change- Addictions
- Conducting meditation and mindfulness support groups and group therapy
- Online workshops on Trauma management, psychosomatic psychotherapy, psycho-oncology.
- Creating and coordinating Mental Health Camps across Delhi, NCR
- Experience providing virtual and phone therapy, crisis intervention.

April 2021- currently

**Registered Psychotherapist (700 hrs)** 

Advance Health, Toronto (Online)

- Provide comprehensive assessment and therapy to clients from all backgrounds – all age groups
- Specialization- Trauma and attachment, OCD, Adult ADHD, addictions, anxiety/depression, existential issues, interpersonal relationships
- Therapeutic Modalities- CBT/DBT, EFT, psychosomatic approaches Narrative therapy, spiritual based practices, Mindfulness.
- Motivational Interviewing, Stages of change- Addictions
- Conducting meditation and mindfulness support groups and group therapy
- Admin- Scheduling, case notes
- Experience providing virtual and phone therapy

# Registered Psychotherapist (450)

Inspire Therapy Inc., Canada - <a href="https://www.inspiretherapy.ca/copy-of-seniha">https://www.inspiretherapy.ca/copy-of-seniha</a> December 2020-22 yildiz-3

- Provide comprehensive assessment and therapy to clients who are marginalized and South Asian population amongst others with a Trauma informed holistic approach.
- Specialization- Immigrants, Trauma, Addictions, anxiety/depression, OCD, Adult ADHD, Existential issues, Interpersonal relationships, and couples, stress management, anger management.
- Therapeutic Modalities- CBT/DBT, EFT, spiritual based practices, Mindfulness, Narrative therapy, psychosomatic approaches
- Motivational Interviewing, Stages of change- Addictions
- Supervision discuss case notes and any other issues
- Admin- Scheduling, Intake, case notes
- Experience providing phone therapy

# Psychotherapist (370 client hours)

# The Delton Glebe Counseling Centre, Canada

- Provide comprehensive assessment and therapy to clients who are marginalized and South Asian population amongst others with a Trauma informed holistic approach.
- Addictions, anxiety/depression, eating disorders, Adult ADHD, Existential issues, Interpersonal Issues (individual and couples)
- Therapeutic Modalities- CBT/DBT, EFT, spiritual based practices, Mindfulness, Narrative therapy, psychosomatic approaches
- Motivational Interviewing, Stages of change- Addictions
- Crisis Management Walk-Ins and brief solution focused therapy
- Group Therapy -suicidal ideation group based on a Mindfulness/CBT approach
- Advocating and awareness on mental health on university campuses across Waterloo region.
- Supervision discuss case notes and any other issues
- Admin- Scheduling, Intake, case notes,
- Experience providing virtual and phone therapy

May 2019- May2020

## **Mental Health Worker**

# KW - Habilitation, Canada

- Assessment and Support for individuals of all ages (4 years >) with developmental disabilities (ADHD, Down syndrome, Epilepsy etc.) and other concurrent disorders.
- Activities of daily living support encourage healthy eating habits and rehabilitation through play and movement.
- Life Skill support- promote people's skills, problem solving skill, help make informed decisions, implement individualized routines, and manage financial needs.
- Health and Wellness support- Manage and Re-direct behaviors, crisis intervention, Medications administration.
- Administrative Duties case notes, correspondence with families, organizing fun events and life plans.

## Mental Health Worker, Part Time

June 2017 – Feb 2018

York Support Services Network (YSSN), Canada

- Mental Health First Aid certified
- Crisis Support over the phone
- Support in completing case management and housing applications for homeless and mental health clients (Ages 16>)
- Provide various resources and housing supports within the community
- Application data management
- Conducting Research to compile additional / new resources within York region and south Simcoe

## **Mental Health Worker - Internship**

Oct 2016 - Feb 2017

Tulasi Psychiatric and Rehab Centre, Delhi, India

- Training under the most renowned Psychiatrist in Delhi Dr. Gourav Gupta
- Approaching and Building rapport with patients
- Writing case histories- M.S.E, Intervention Plan
- Conducting meditation classes and attending classes with patients to generate addiction insight and other addiction related topics
- Learning and teaching relapse prevention and anger management techniques
- Conducting rehabilitation exercises (group therapy)- playing Pictionary, draw your addiction, write a poem, literature reading (12 stupid things, Narcotics Anonymous, Alcoholic Anonymous, how do we get addicted?)
- Conducting personality tests on patients under the guidance of a clinical psychologist
- Attending classes with patients and AA sponsors
- Observing family therapy sessions

# **Legal Adminstrative Assistant**

Law office of Imran Khan, Canada

Nov 2015 – Aug 2018

- Clerical duties receiving and dispatching mails, drafting letters, scanning, photocopy, making schedules, booking appointments
- Answering the phone, directing calls and clients
- Transcribing and minute taking
- Invoicing Purchase Orders
- Travel bookings

April 2022-currently

# **Mentor/Mental Health Therapist**

#### Love Without Boundaries

- Advocating for Mental Health amongst Orphanages
- One-one therapy and peer support sessions with kids

<u>Mentor</u> – Oct. 2019-2022

# Big Brothers Big Sisters of Waterloo Region, Canada

- Encouraging open communication, healthy behaviour and boundaries
- Emotional support and confidence building
- Planning activities with mentee to encourage social participation -such as games, arts, events etc.
- Supporting with school work as needed
- Being a supportive, available, and a positive role model

## Peer Support Group x CMHA

## Wilfrid Laurier University - Waterloo Campus, Canada

Oct. 2018- May 2020

- Co-Facilitate the peer support group share and discuss concerns and stressors involved in being a graduate student at WLU
- Promote effective listening and a supportive environment
- Reinstating group guidelines and managing boundaries
- Crisis intervention if and as needed
- Share on campus and regional self-care resources

## **Volunteer – Job Shadow**

## Southlake Regional, Newmarket

March 2017

- In-patient, Out-patient- youth & adult
- Case history
- Attended in-patient youth group counselling
- Read case histories & attended family counselling session
- Attended day program
- Observed outpatient crisis intervention

## SPCA - Toronto/Kitchener

Fostering

May 2014 – Dec 2019

- Shelter cleaning
- Behavioral management/Training Socializing animals for adoption and rehoming

VOLUNTEER EXPERIENCE

- Working with paralyzed animals (helping defecate, building recovery schedules, following vet appointments)
- Fund raising, adoption events and drives

# HONORS AND ACTIVITIES

# Waterloo Representative, Graduate Student Association, Wilfrid Laurier University (2019-20)

- Represent the graduate student voice in various social and educational events on campus
- Plan creative townhall events for the Kitchener, Waterloo & Brantford campus
- Participate in strategic planning for the next 4 year-term
- Represent the graduate student association in the Senate Academic Committee amongst others
- Plan for orientation week and promote volunteerism and wellness on campuses
- Attend Graduate Faculty Council meetings
- Educate and advocate on Mental Health

# President, Campus Church, York University (2015-2016)

- Organising worship, prayer, workshops and Bible study every Friday and Saturday- presentations, worship singing etc.
- Open sharing and support sessions for Undergraduate students
- Planning and managing social events within the group and the University.
- Coordinating charity events and social service programs cooking for homeless shelters, worship hour at homeless shelters.

## LANGUAGES

Computer Programs: IAPRO, DMS, CRM, OARS, Case Files, Microsoft Office.

Fluent – English and Hindi. Basic – German and Punjabi

#### CERTIFICATIONS

Mental Health first Aid, Emergency CPR/AED & NVCI certified.